



**004-FGD: FOCUS GROUP DISCUSSION; COMMUNITY HEALTH EXTENSION WORKERS (CHEWS)**

**Name of the County:** .....

**Name of the Sub County:** .....

**Name of Link Facility:** .....

**Name of FGD site:** .....

**Date of interview:** .....

**INSTRUCTIONS**

**Good morning/ afternoon.....**

**Introductions: .....**

**Good morning/ afternoon..... The ministry of health both National and County, with support from partners is conducting a nutrition capacity assessment. You have been selected to participate in this assessment. The interview will take about 1 hour. The objective of this assessment is to determine capacity of this County, to deliver nutrition services. Your answers will be useful in documenting the best practices and identifying the areas that require improvement.**

**I am going to ask you some questions about nutrition capacity, please let me know if you need me to clarify any of my questions. Feel free to ask any questions you may have. Can I start now?**

**Time started: .....**

1. How would you describe the community health programme in your county? (*coverage of CUs, trainings, reporting, incentives, monitoring and support supervision, functional referral system, staffing situation*)
  
2. A. What nutrition services do you perform at the community level? (*Probe for what they do, what they are expected to do, availability and use of reporting tools, equipment, Job aids and BCC materials*).
  
- B. In your opinion, do you have adequate skills, tools and technical support to perform your work? (*Refer to question number 1A*)
  
- C. Have you or any of the CHEWS facilitated/ participated in a CHVs basic module training? *Probe on what was covered in the basic module*
3. Have you or any of the CHEWs received any nutrition trainings? If yes, probe for specific trainings (e.g. *MIYCN, IMAM, IFAS training, BFCI etc*)
4. How do you support and monitor CHVs to deliver quality nutrition services and promote commitment?
5. What strategies has the county employed to sustain the Community units?
6. What community support groups exist in your area that discuss health and nutrition matters? *Describe your involvement in these groups*
7. A) In your opinion, what barriers exist in the community that hinder demand for health and nutrition services?
  
- B) What are your recommendations to improve community demand and use of health services?
8. Do you have job descriptions/schedule of duties? (*Probe for awareness of the content of JD, if duties are exhaustive, if they perform extra duties from what is in the JD, and if they are empowered to perform the extra duties*)
9. Have you been sensitized on performance appraisal? (*Probe on the last time you were appraised, the understanding and opinion of the appraisal process*)
10. What challenges do you contend with on a regular basis in service delivery? (*Probe with a focus on CHEWs and CHVs-community culture, committed/ uncommitted CHVs, capacity building opportunities, mentorship, migration, Leadership, ethnicity, Political interference, labor unrest, Career stagnation etc*)
  
- 10 B) In your opinion, what recommendations can you make to address these challenges? (*Probe for any of these: capacity building, hiring of more workforce, availability of reporting materials, Health workforce Management, Housing and other welfare issues, working conditions improvement, performance incentives, Staff Salaries/wages, Career growth*)

**Time Stopped:** .....